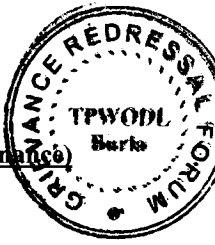


Grievance Redressal Forum
TPWODL

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017 Ph No-(0663-2432839)

Email: grf.burla@tpwesternodisha.com

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Memo No.: GRF/Burla/Order/ 2173 (4)

Date: 7/12/2024

Present:

Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

B.R.Steel & Power Pvt. Ltd.
C/o-Pratik Kumar Dash
At-Potapali/Sikirdi
Po-Katapali,Burla
Dist- Sambalpur
Consumer No.- 4110-0000-0162
VRS

COMPLAINANT

EE(Electrical) SED,TPWODL, Sambalpur

OPPOSITE PARTY

Corrigendum to the Order Dated. 30.11.2024 arising out of Complaint Case No.-BRL/430/2024

The operative portion of the "OBSERVATION" as well as "ORDER" dated. 30.11.2024 in Complaint Case No.-BRL/430/2024 is hereby modified and may be read as follows with all other contents in the order remaining the same /unaltered which has happened due to typing/clerical error and found later on.

OBSERVATION

Earlier in Observation in Page no.32 :-

1. Considering the documents, hearings were conducted where it came to the knowledge of the Forum that the applications so submitted on **28.02.2020 & 30.06.2023** were kept pending by opposite party due to want of documents and non-clearance of arrear of previous owner which might not be the proper reply. However, it is seen that after receiving the request letter of the complainant on **28.02.2020 and 30.06.2023**, JM(F) Sri Sanjeev Kumar Mishra has intimated to Sri Jagdeep Singh Sanwan,HOD,NSC,TPWODL for decision on permanent power supply on 01.07.2023 through E-mail whose brief details are given below: -"As discussed over phone, the above consumer who was initially entered into agreement for temporary supply of power, has informed this office that it could not available permanent supply due to lack of Electrical Inspection. Now, after submitting the Electrical Inspection, the consumer has requested for entering an agreement for permanent power supply to the same premise. Please look into the matter and suggest necessary action to resolve the issue." but no replay was received in this regard from Sri Sangwan till date rather the opposite party start applying & leavy the additional bill of 10% extra since June 2023 as per tariff order for temporary power supply.

Modified as below:-

Considering the documents, hearings were conducted where it came to the knowledge of the Forum that the applications so submitted on **28.02.2023 & 30.06.2023** were kept pending by opposite party due to want of documents and non-clearance of arrear of previous owner which might not be the proper reply. However, it is seen that after receiving the request

[Handwritten signatures]

letter of the complainant on **28.02.2023 and 30.06.2023**, JM(F) Sri Sanjeev Kumar Mishra has intimated to Sri Jagdeep Singh Sanwan, HOD, NSC, TPWODL for decision on permanent power supply on 01.07.2023 through E-mail whose brief details are given below: - "As discussed over phone, the above consumer who was initially entered into agreement for temporary supply of power, has informed this office that it could not available permanent supply due to lack of Electrical Inspection. Now, after submitting the Electrical Inspection, the consumer has requested for entering an agreement for permanent power supply to the same premise. Please look into the matter and suggest necessary action to resolve the issue." but no replay was received in this regard from Sri Sangwan till date rather the opposite party start applying & leavy the additional bill of 10% extra since June 2023 as per tariff order for temporary power supply.

2. **Refer to the sl. no.06 of page no. 37 which was -**

"The opposite party is supposed to consider the power supply as "permanent power supply" since **30.06.2024** as applied by complainant & inaction by opposite party is to be treated as unfair practise."

Modified as under:-

"The opposite party is supposed to consider the power supply as "permanent power supply" since **30.06.2023** as applied by complainant & inaction by opposite party is to be treated as unfair practise."

ORDER

Refer to the sl. no.04 of page no. 38 which was-

The opposite party is directed to consider the power supply as "permanent power supply" since **30.06.2024** as applied by complainant & inaction by opposite party is to be treated as unfair practise.

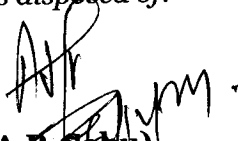
Modified as under:-

The opposite party is directed to consider the power supply as "permanent power supply" since **30.06.2023** as applied by complainant & inaction by opposite party is to be treated as unfair practise.

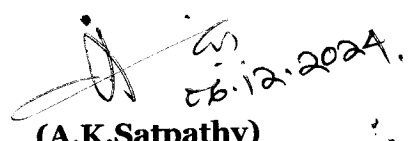
Accordingly, the corrigendum order is disposed of.


(B. Mahapatra)

(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sahu)

Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)

President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: - (1) B.R.Steel & Power Pvt. Ltd., At-Potapali/Sikirdi, Po-Katapali, Burla, Dist- Sambalpur.

(2) Sub-Divisional Officer (Elect.) Hirkud, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), SED, TPWODL, Sambalpur.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".